



A WORLD-CLASS FULLY COMPLIANT
CALL RECORDING AND QUALITY
MANAGEMENT SOLUTION

CALL US ABOUT A
FREE TEST DRIVE!

WHY RECORD WITH ATMOS?

CONTACT US NOW!

Tel: +1 954.894.6181

www.telonline.com

- Cost effective, cloud-based business model
- Improve quality and customer experience
- Increase customer loyalty
- Gain customer insight to grow revenue
- Support employee learning and development
- Flexible licensing allows you to scale as your business grows
- Meet industry compliance requirements
- In-depth call and quality reporting

CONTACT US FOR A DEMO OF ATMOS

WHAT CAN YOU EXPECT FROM ATMOS?



Atmos is a market leading compliant recording and agent evaluation solution, designed to scale to meet the needs of small businesses right through to those of a global enterprise. Its unique interface and tools allows Atmos to positively affect customer interactions and provide insights whilst meeting global compliance standards.

Whether you need to record local or remote calls for staff training, dispute resolution, compliance or security reasons, our solution will give you complete flexibility, scalability and unlimited storage of calls and other sensitive data on a highly secure, redundant and backed up platform.

All calls recorded with Atmos are 100% compliant, secure and encrypted at source, with a rotating encryption methodology that is unique, and specific to each individual call.

Atmos uses best of breed, industry approved cloud servers, ensuring that you meet Local Data Governance Laws and Regulations as well as meet compliance standards for PCI DSS, FCA, FTC, MiFID II/GDPR, HIPAA, amongst others.

With Atmos you can access your data from any device worldwide! Whether you have one location with five users, or an international infrastructure with multiple locations and millions of calls, our compliant call logger is the solution for you! Call us today to take advantage of enterprise-class call recording and agent evaluation solutions in the cloud.

We look forward to hearing from you!



ATMOS FEATURES

- Encrypted and compliant call recording
- Easy-to-use interface
- 360 degree view of customer experience
- Screen capture
- PCI-DSS compliance
- Agent evaluation and training
- Agent and supervisor notes
- Call scoring templates
- Reporting and analytics

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SPEAK TO US ABOUT A TEST DRIVE